

TERMS AND CONDITIONS

Please check the booking confirmation and ensure that the arrival and departure dates are correct. It is your responsibility that the dates are correct. Customer data is not shared with / sold to a third party and is stored according to Norwegian law.

If canceled 7 days or less before arrival JCC retains 100% of the booking amount.

If canceled 14 days or less before arrival JCC retains 50% of the booking amount.

All inquiries to us are non-binding, but a confirmed reservation is a purchase, to which these terms and conditions apply.

Jotunheimen Caravan Camp takes no responsibility for orders which, due to technical problems, have not been received by us. Check that you have received a booking confirmation by email or text.

Check-in from 15.00 and check-out before 12.00 (unless otherwise agreed).

1. Jotunheimen Caravan Camp

Jotunheimen Caravan Camp, from now on referred to as “we”, “us” or “JCC”, is registered in the Brønnøysund- register with organization number 927 663 945.

2. These terms and conditions

All cabin stays are sold according to the conditions below. By booking a stay with us, you confirm that you agree to the terms and conditions below.

The term and conditions apply to private individuals, from now on referred to as “you” or “the guest”.

3. Booking and payment

You must be a minimum of 18 years old to book a stay at JCC. Children under the age of 18 must be accompanied by a responsible adult.

When booking you will receive a written confirmation, please check the details carefully and inform us immediately if anything is incorrect. You are responsible for providing accurate contact information, and to keep us updated if this information changes.

Payment is due in full upon booking online. JCC is responsible for credit card transactions made through this website. In the case of “drop in” booking, the stay is paid for on arrival. We accept debit- and credit cards.

4. Cancellation policy

If you wish to cancel your booking, you must notify JCC in writing. Your cancellation will apply from the date we receive it and will be valid when you have received a confirmation from us.

If canceled 7 days or less before arrival JCC retains 100% of the booking amount.

If canceled 14 days or less before arrival JCC retains 50% of the booking amount.

It is your responsibility to have insurance that covers the cancellation, and to contact your insurance company if necessary.

Any payment is due within 7 days of the cancellations date.

5. Prices

JCC reserves the right to adjust prices in conjunction with changes in public taxes, fees, and other expenses beyond our control.

6. Smoking

Smoking is not allowed inside the cabins under any circumstances.

7. Cancellations made by JCC

If we find it necessary to cancel your reservation, you will be informed of this as soon as possible. You will receive a full refund of the amount paid if the cancellation does not take place due to Force Majeure (circumstances beyond our control).

On such an occasion, we will try to present you with alternatives, but we do not take responsibility for the return of fees or deposits that have been paid prior to the cancellation.

If JCC cancels a reservation, we are not responsible for any other expenses you may have incurred because of the booking or the cancellation.

8. The guest's responsibility

You are obligated to comply with rules and regulations issued by the authorities.

If you behave in a way that are inappropriate/offensive to staff or other guests, you may be excluded from JCC and you must cover the cost of your return journey yourself.

Damage to buildings, equipment or inventory caused by guest at JCC must be fully compensated by the guest.

9. Complaints

If you are not satisfied with the service we offer, please inform us as soon as possible so that we can resolve the situation. If complaints are not resolved to your satisfaction during your stay, you should report the complaint in writing within 28 days. Disputes are regulated by Norwegian law.

These terms and conditions apply from 01.06.2023.